

## **COMPANY POLICY**

### NSSP STRATEGIC GOALS

WE AIM TO ACHIEVE THE BEST BENCHMARK RESULT. IN NSK GROUP AND FOLLOW THE BEST WORLDWIDE PRACTICES IN THE COMPANY MANAGEMENT AREA TO ACHIEVE THE HIGHEST CUSTOMER SATISFACTION AND RECOGNITION. OUR OPERATION IS REALIZED BY THE DEVELOPMENT OF OUR EMPLOYEES AND COOPERATION WITH THE LOCALS SOCIETY. WE WANT OUR EMPLOYEES TO BE PROUD OF WORKING IN NSK GROUP. AT THE SAME TIME WE WANT TO BE THE SAFE AND ENVIRONMENT FRIENDLY FACTORY.

# MEETING AND OBSERVANCE OF LEGAL AND OTHER REQUIREMENTS RELEVANT TO THE COMPANY

THE COMPANY ACTIVITY IS BASED TO MEET THE CUSTOMER'S REQUIREMENTS, NSK CORPORATE RULES, COMPLIANCE, LEGAL AND OTHER REQUIREMENTS APPLICABLE TO THE COMPANY INCLUDING ALSO THESE RELATED TO ENVIRONMENTAL PROTECTION AND **HEALTH & SAFETY.** 

## CONTINUOUS IMPROVEMENT

CONTINUOUS IMPROVEMENT PROCESS IS KEY TO ACHIEVE COMPANY GOALS OF ASSUMPTIONS AND ALL ASPECTS FOR IMPROVEMENT OF COMPANY'S ACTIVITY

#### **CUSTOMER SATISFACTION**

NSSP MAINTAINS AND IMPROVES A QUALITY MANAGEMENT SYSTEM CONFORMING WITH ISO/TS 16949. WITHIN THE SYSTEM THE CORE VALUE IS MEETING THE CUSTOMER'S REQUIREMENTS AND EXPECTATIONS. THIS OBJECTIVE IS CARRIED OUT BY ACHIEVING THE BEST COMBINATION

**DELIVERY (TIME)** 



#### AIMED AT:

- 1. DELIVERY OF GOODS WITHOUT DEFECTS AND CONFORMING TO THE CUSTOMERS' REQUIREMENTS
- 2 ASSURANCE OF FAULTLESS LOGISTIC PROCESSES (ON TIME DELIVERIES) 3. PRODUCT COST OPTIMIZATION 4. SUPPORT OF THE KEY ACCOUNT
- MANAGER S IN BUILDING GOOD
- RELATIONS WITH THE CUSTOMERS AND IDENTIFING THEIR NEEDS. 5. SUPPORT OF TECHNICAL CENTER (ETC) IN FURTHER DEVELOPMENT OF PRODUCTS GOING AGAINST CUSTOMER REQUIREMENTS

## PROTECTION OF HEALTH AND LIFE OF WORKERS

NSSP COMMITS TO PREVENT OF INJURY AND ILL HEALTH, MAINTAINS AND IMPROVES AN OHSAS 18001 **HEALTH & SAFETY MANAGEMENT** SYSTEM, SYSTEMATICALLY SETTING PLANS OF IMPROVEMENT OF WORKING CONDITIONS AND TAKING STEPS TO DECREASE OCCUPATIONAL RISK BY:

- 1. HIGHLY VALUING THE LIFE AND HEALTH OF WORKERS, CUSTOMERS AND VISITORS AS WELL AS WORKERS OF OTHER COMPANIES WORKING ON NSSP PREMISES
- 2. ACTIVITIES AIMED THAT HAVE MIND THE GOALOF MINIMIZING THE AMOUNT OF POTENTIALS ACCIDENTS TO PREVENT WORK OF ACCIDENTS AND WORK LEAVE CAUSED BY ACCIDENTS AT WORK.
- 3. IMPROVEMENT OF WORK ENVIROMENTAL PARAMETERS BY REDUCTION OF NEGATIV INFLUENCING FACTOR OF EMPLOYEES AND HEALTH, AS WELL SUB-SUPPLIERS AND GUESTS RESIDING ON COMPANY
- 4. EMPLOYEES AND SUB-CONTRACTORS AWARENESS AUGMENTATION WITHIN HEALTH AND SAFETY AREA

## PREVENTION OF **ENVIRONMENTAL** POLLUTION

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NSSP MAINTAINS AND IMPROVES AN ISO 14001 ENVIRONMENTAL MANAGEMENT SYSTEM, TAKES CARE OF BALANCED DEVELOPMENT OF THE COMPANY, COMMITTING ITSELF TO PREVENT ENVIRONMENTAL POLLUTION BY:

- 1. RATIONAL USE OF ENERGY AND RAW MATERIALS
- 2. TAKING ACTION TO REDUCE THE IMPACT OF THE GLOBAL WARMING RELATED TO THE EMISSION OF CO2.
- 3. LIMITATION OF MATERIALS AND SUBSTANCES USED IN THE PLANT WHICH MAY NEGATIVE INFLUENCE ON THE NATURAL ENVIRONMENT
- 4. USING RE-USABLE PACKAGING INSTEAD OF DISPOSABLE PACKAGING.
- 5. PROMOTING SUPPLIERS THAT ARE TAKING STEPS TOWARDS ENVIRONMENTAL PROTECTION.
- 6. RAISING THE AWARENESS OF NEGATIVE ENVIRONMENTAL IMPACT AND PROMOTION OF PRO-ECOLOGICAL ACTIVITY AMONG WORKERS.

Approved by Director of the NSSP Plant Andrzej Gajdziński